

Maria Mallaband Care Group - The Grapevine



Welcome to our 6th Edition of The Grapevine. As it continues to be a harsh time economically, we would personally like to take this opportunity to thank everybody within MMCG & its associates who work closely with us for your continued support & hard work during this tough climate. A number of changes at head office have taken place since the last time we wrote. We would like to welcome Martin Hawes who has recently joined our team as Area Manager. He will take over from Julia Wright. Julia will focus on an important new role as Quality Assurance Manager. Julia will cover both Carole Glew & Martin's elderly care homes. We would like to take this opportunity to wish him every success for the future & also wish Carole & Julia well in their new & challenging roles.

MISSION STATEMENT: "to be the best quality, most highly regarded Care Provider in the United Kingdom"

MONREAD LODGE NURSING HOME & NEW DEMENTIA UNIT HERTFORDSHIRE

**** NOW OPEN ****

Reservations are now being taken

A dedicated **dementia unit** was officially opened in October 2010 offering 16 single en-suite bedrooms in luxurious surroundings. As well as offering nursing care, the new facility now accommodates dementia patients.

For further care advice about the nursing home, its new dementia unit, or to arrange a viewing, please phone **Sophia Roxas, Care Manager** on **01438 817466**.



Excepts taken from real residents' families regarding the care their relative received whilst in our care

I'm sorry it has taken me a little while to get around to writing this, but I am writing on behalf of my sister & myself to express our sincere gratitude to you & ALL the staff at **Ashfield Court** for the care, companionship & support you gave to our Dad, during the past two years. It is difficult to put down in a letter exactly how much it has meant to us to know that Dad was safe & secure & cared for in an environment that was as much like 'home' as it is possible to be. I have been tremendously impressed with how the staff have responded to his changing needs in a totally professional & sympathetic way. Thank you very, very much for everything. I am really glad we chose Ashfield Court for Dad to move into. It's a big responsibility having to make that decision for a parent, but I really feel that we got it right. You should all be extremely proud of what you do.

My close relative is a resident in **Alexandra Court**. I am writing to tell you about the staff. They are all so dedicated & nothing is too much trouble. A few days ago my relative was being difficult. I spoke to the Manager & she came to the apartment. She was superb. It was a 'masterclass' in how to handle a situation. She was very calm but she got the message across. Alexandra Court is a beautiful place with staff to compliment it. I can't mention everybody, just to say from the Handyperson to the Manager, they are all wonderful.

Whilst writing I would like to give my sincere thanks to the Manager & the rest of the staff at **Furze Hill Lodge** for giving excellent care & attention to my Aunt. It was a big step for my Aunt to relocate from Devon to Surrey & you have all helped her to adjust to this major change in her circumstance. My Aunt & I hope to stay in touch with you all & visit or stay with you again in the future.

BOO... we would like to add a little bit of cheer before the winter sets in & ask you to just take a moment & enjoy this ghostly treat on us. Lots of our care homes are underway with plans for Halloween & dare I say Christmas! I am certain there are still many frivolities to get involved in & we encourage families, friends & the local community to continue to support your local Maria Mallaband care home. Contact our care homes directly to see how you can get involved.
www.mmcg.co.uk

ALZHEIMER'S AWARENESS DAY

Every year on 21 September, Alzheimer's Associations unite & recognise this day across with World, to raise global awareness about Alzheimer's disease & all other causes of dementia related illnesses. All dementia care homes within the Maria Mallaband Care Group held a variety of special activities. Residents, staff, families & friends alike joined us to honour this significant day. All our specialist care homes have knowledgeable & well trained staff who are on hand 24 hours a day to provide care, support & encouragement to their residents, as well as supporting family & friends of sufferers. *Were you aware that dementia can affect people as young as 40?* It is not just an older persons' disease. Early diagnosis can often rule out other similar symptom related illnesses. Our advice to anybody with concerns about themselves or others is to contact a GP for further help & advice. Thank you to all the homes including **Bowerfield House** who raised money for the Alzheimer's Society on Alzheimer's Awareness Day.



News within the Maria Mallaband Group

Care Managers who have recently joined Maria Mallaband are Pat Pickford (The Belvedere), Joan Goliath (Furze Hill Lodge), Sam Kuppusamy (Oaklands Residential Home) & Steve Kay (Rosedale Nursing Home & Lodge). They join us with a wealth of care experience & knowledge. We wish you all well.

Well done to staff at **The Belvedere, Cavendish Court & Bowerfield House** who recently participated in the East Cheshire 'Memory Walk' in September in nearby Prestbury, which was led by Lynda Bellingham from Loose Women. This, along with many other Memory Walks around the country have been held to promote Dementia awareness & to support World Alzheimer's Day. Care Manager & staff at The Belvedere, Cheshire show their support (below).



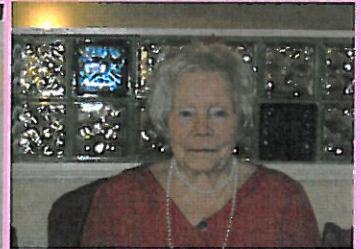
Retirement celebrations for Doreen, after almost 20 years service at **Skell Lodge** was held at the home. Ripon Fast Response Team were invited to join in the celebrations, whom have worked alongside Doreen for many years. It's now time to put your feet up & enjoy!



Troutbeck Nursing Home in Ilkley recently held a double celebration. Mr Homi Partovi celebrated his 82nd birthday & his Golden Wedding anniversary in one day. The happy couple were able to enjoy a party with their family, grandchildren & friends in the home. Favourite entertainer, Caroline took time out of her busy day to give a private rendition of 'Happy Birthday' & Marilyn Monroe's 'I want to be loved by you'. Homi has been at the nursing home since 1998 & is a retired university lecturer whilst his wife Carin a retired nurse.

INTERNATIONAL DAY OF OLDER PERSONS. 1st October every year, people across the globe unite & hold a variety of events to promote Older Persons & inter generation co-operation. We recognise & encourage all elderly homes within our group to participate & host special activities to commemorate this day. Drawing & painting competitions, poetry through to fashion shows were organised. **Philip Burgan, Chairman, Founder & CEO** says... *"it is great to know that our care homes play their part in these significant awareness days. It is not just about recognising the older people within our own elderly care homes, but also about encouraging local communities to get involved too. No matter what background you come from, we all share one thing in common - we all grow older every day."*

A Glamorous Gran competition was held at **Appletree Care Home** recently. It was attended by the Mayoress of Durham who kindly judged the event & selected the winners, along with Father Thomas & Deborah Chapman from Tyne Tees TV. Residents & the community all had a very enjoyable time.



Birch Heath Lodge celebrated their 25th year anniversary. Special guest James Toseland, 2004 & 2007 World Superbike Champion completed the week of celebrations. James, also a talented singer/songwriter, entertained everyone at the luxury home, by playing the piano in a special performance. James also officially opened **Clarendon Court** in Nantwich. Another new nursing, nursing dementia care home to add to the MMCG portfolio. A champagne reception buffet was held & James entertained residents & guests in their lovely surroundings.



Residents from **Oaklands Residential Home** & staff had a trip to the Races over summer for a non profit, but very enjoyable day out (photos right). Also, some residents took to the kitchen for their very own **Great British Bake Off**. The ladies loved getting their hands dirty (well, covered in flour)! Biscuits, buns & even a Victoria sponge cake were made. It only took a quarter of the time though to have empty plates – that's how good they were! Anyone for high tea?



CONTACT US

If you require any further information about the Maria Mallaband Care Group & its elderly care homes, please get in touch. We'd love to hear from you & discuss the care services we can offer you, if not now in the future.
Tel: 0113 2382690
Email: info@mmcg.co.uk
www.mmcg.co.uk