

# Maria Mallaband Care Group The Grapevine



*Our Mission – “to be the best quality, most highly regarded Care Provider in the United Kingdom”*

Welcome Readers to Edition 10 of The Grapevine. We continue to remain as busy as ever & given the current state of the care sector & how the care industry continues to keep hitting the headlines (good & bad), we feel this is very good news for our group. As we draw even closer to the end of another year, let's not lose sight of the wonderful things that each of our care homes & staff have done over the year. *“Credit goes out to you all for your continued commitment & hard work. Without such dedicated staff, our company would not be where it is today. We remain a strong leader in the care sector & have grown quickly through word of mouth by delivering first class care in a five star hotel environment.”* Phil Burgan, Chairman & CEO.

*Dementia is a big issue for many of us at the moment & the focus on this topic remains dominant. MMCG continue to work in partnership with leading charities & organisations whose aim is to educate people about diseases such as Alzheimer's. Many of our dementia care homes can offer meeting space for such awareness days. We encourage these events wherever possible & embrace any opportunity to work in partnership with age related charities to enable people to obtain as much knowledge as possible. Maria Mallaband is a privately owned business operating across the UK & Northern Ireland.*

## MONREAD LODGE NURSING & DEMENTIA UNIT OPEN DAY – HERTFORDSHIRE

*“Healthy Eating, Happy Living”*

**Dementia Care • Nursing Care  
Residential Care • Respite Care  
Palliative • Day Care**

Monread Lodge marked the opening of its new dementia unit & recent refurbishment on 14th September. James Martin made a special appearance & treated residents & visiting guests to live cookery demonstrations. James is currently hitting the headlines for his project to improve the quality of food served in hospitals. The campaign was inspired by James' grandmother, who he credits as the inspiration for his own career in cookery.

“We're proud of the superb level of care we provide to residents & that will be no different in our new dedicated dementia unit, Knebworth Court, says Care Manager Sophia Roxas. “James' current hospital food campaign fits perfectly with our values & is a great person to help us mark this occasion. Everyone has worked hard to ensure both the new dementia unit & the refurbishment programme are absolutely top quality & this was an ideal opportunity for members of the public to be able to come & see what we can offer.”

We are delighted to be able to offer any new admissions throughout Oct/Nov/Dec, one week free stay & a signed James Martin cookery book, on all bookings throughout those months (T&C's apply)\*.

[www.mmccgcarehomes.co.uk](http://www.mmccgcarehomes.co.uk)

\*Minimum 4 week booking



James Martin with the kitchen staff at Monread Lodge

With Autumn just around the corner, you may know of a friend or family member who is in need of a pre-winter break. To find out what we can do for you or more importantly them, give any of our homes a call to find out more!

## MOVERS & SHAKERS

**Area Managers** who have recently joined are Stephen Young & Martin Vanhinsbergh. Mary Tedford & Christine Martin join as **Quality Assurance Managers**. They bring with them a wealth of knowledge & are keen to be involved in MMCG & our new sister company Countrywide Care Homes. We are pleased to announce that James Burgan has become Commercial Director & Lee Kelly is now Estates Manager.

Keely Robinson has moved across to assist Clare Boitelle in the Marketing Dept & we have Abbie & Samantha who have come on board as Office Assistants. Christine Quarmby has been promoted to Payroll Supervisor & Jo Wood to Purchase Ledger Supervisor. Sabir Khann also joins as Credit Control Clerk. We'd like to wish them all well in their new roles.

## NEW DEVELOPMENTS

### THE WESTBOURNE CARE HOME & RETIREMENT VILLAS HOLMES CHAPEL, CHESHIRE

*We are nearing the finishing line of this luxury project below & hope to announce the official OPEN DAY shortly.*



### BOX WHARF DEVELOPMENT IN CORSHAM, BATH

The proposed 55 bed DE nursing home & retirement apartments are now underway – completion Oct 2012.

*For details about any of our developments contact us on  
Tel: 0113 2382690 or visit our website.*

Visit [www.mmccg.co.uk](http://www.mmccg.co.uk) or call our Head Office 0113 2382690.

**2011 Summer Doorstep Challenge** winners were finally chosen in August after much debate. The staff, residents & families made such a great effort & created some beautiful displays. We felt that everybody who participated deserved to be a winner in their own right! Here are some of the winning photos - more are showcased on our website.



THE BELVEDERE



CLARENDON COURT



ASHFIELD COURT



WINDMILL COURT

The lengths that Hope Green (2010 runner up) went to this year was also astounding. They even made their very own Maria Mallaband logo & Hope Green sign using colour coordinated flowers. We can only envisage even better creations next year. All the Directors would like to say a big 'well done' to all the homes who took part, it really was a marvellous gardening project & one which the residents continued to enjoy throughout the summer months.



Pat Pickford has been shortlisted for The Care Home Registered Manager Award & her team for The Care Team Award as part of the **Great North West Care Awards**. Pat is Registered Mental Health Nurse & feels that she is privileged to have the opportunity to manage the needs of the service



Pat (above) The Belvedere

users at The Belvedere in Cheshire. Pat says "Success is built on establishing a family unit: service users, families & friends & a staff team that is transparent & diverse where everyone is treated & valued as a unique individual." Mrs Pierrepont (the wife of Mr Pierrepont who resides at the home), amongst most (if not all) other residents & their families were the ones to put Pat & the team forward for the awards. The Gala Dinner is being held on 8th October in London.



Our chairman, family & his close friends completed the Inca Trail in August. Despite the heat & humidity, they all had a great time. Those taking part were Phil Burgan, Lynne Burgan, Sarah Burgan, Charlotte Burgan, John Wright & Sue Bargh.



INVESTORS  
IN PEOPLE

We are very pleased & proud to say that Maria Mallaband Care Group have been successful in maintaining the Investors in People standard. Thank you to those homes chosen to participate in the interview process, & in particular to those members of staff who were personally interviewed. We hope we can rely on you to continue to assist the company to succeed in the future for the best interest of all staff & the residents within our care. "Once again a big thank you & congratulations to all", Ann Rhodes, HR Manager.

**Home News:** Well done to **Willowdene** who raised £100 for the residents fund by completing a Blind Drop Sponsored Walk. **Carmel Lodge** recently held a McMillan coffee morning in Sept to celebrate the 100th anniversary of this event nationally. Over 30 local businesses were involved in raising money as part of a campaign that **Skell Lodge** organised in conjunction with Age UK. A sponsored bike ride took Troutbeck staff to the River Burnsall recently to raise money for the residents' fund. Residents at **Alexandra Court** were treated to a fashion show by Bonmache as they presented their Autumn/Winter collection & **Cavendish Court & The Belvedere** took their residents out to Knowsley Safari park recently to meet some very special animals. **Oaklands Care Home** presented the Alzheimer's Society with a £200 cheque after raising awareness for this charity by inviting Barbara Pointon (MBE & Ambassador for Alzheimer's Society) & Belinda Goode (Let's Respect) to an Alzheimer's Awareness Day at the home.



"Your Alzheimer's Awareness Day was excellent with something for everyone. To raise awareness you had Barbara Pointon, a very moving speaker who speaks from the heart & Belinda Goode who is an expert in her field of dementia & how it affects the person & their relatives & friends. There was a lively singing & exercise session for the residents of Oaklands from OOMPH - an organisation which promises 'an hour of joy'. Well done to all!' Keren Wilson, (ICG) Independent Care Group.